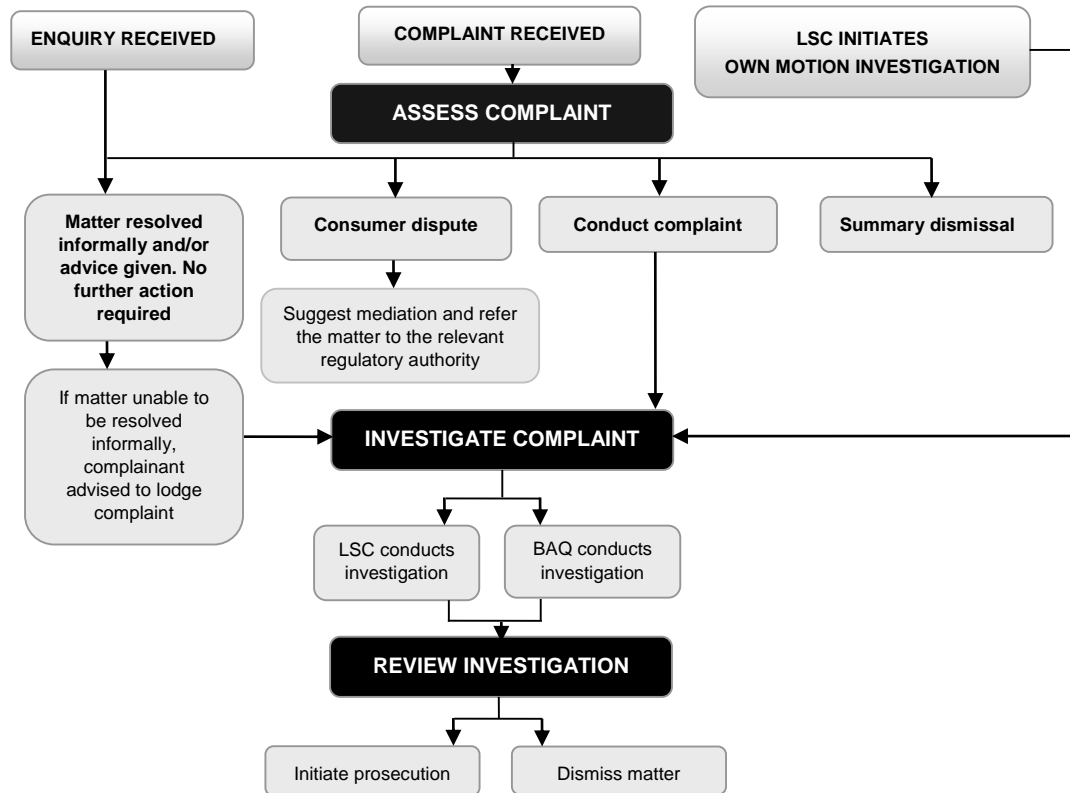


Complaint flowchart



Prosecution flowchart

