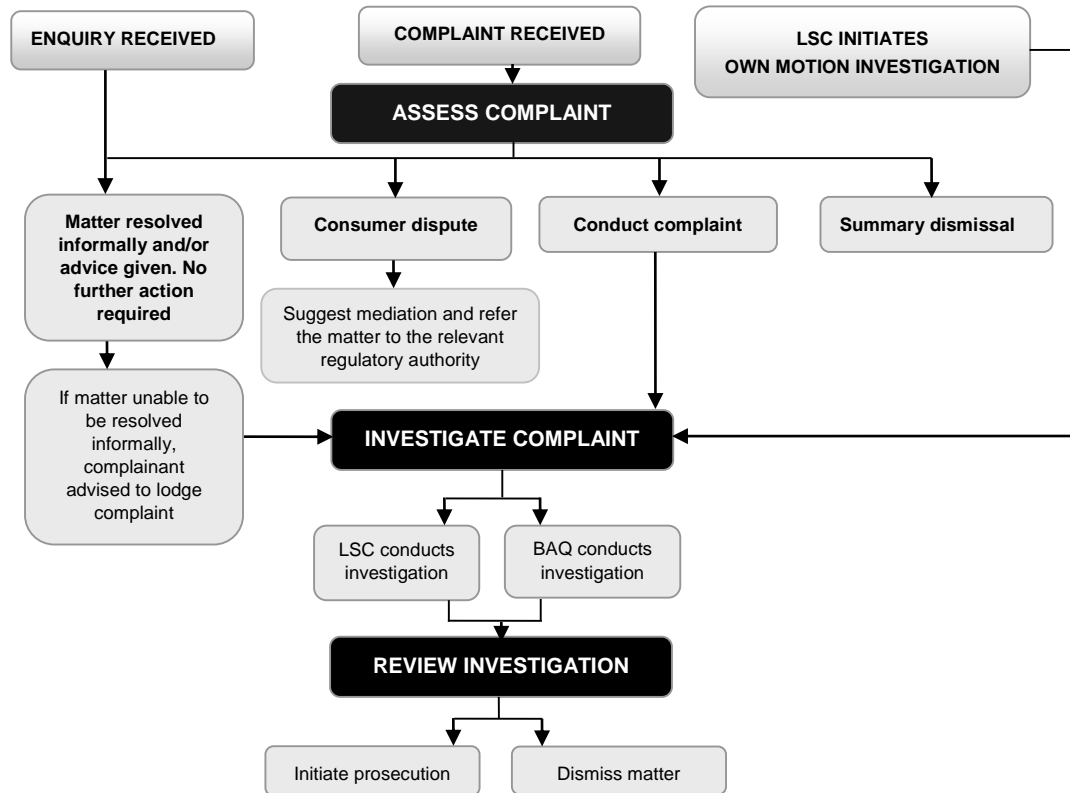


## Complaint flowchart



## Prosecution flowchart

